



IN THE AMERICAS Regional Workshop

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Debrief from Tables 2 & 3

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Themes

- Sponsorship- Political will effects early sites and scale-up
- Health Organization Structure is complicated: financing, Decentralization, Parallel Systems (public, private, military, etc.)
- Care Delivery- Patient flow and service delivery model
- Evidence Based Treatment- Protocol selection and consensus building
- Task Sharing -Role of community health workers
- Monitoring Paper vs electronic record, registries, metric design important





Advantages and challenges as defined by countries Advantages

- In some countries, the majority of patients are treated via one organized health system
- Some countries reported strong political will for HEARTS scale-up

Challenges

- Existence of parallel health systems
- National cycles for budget and quality metrics are not always aligned with implementation timeline
- Collecting metrics without a paper record or without an integrated electronic medical record
- Selecting key metrics that drive desired behavior





Areas for improvement and cooperation

- Identify challenges and disseminate best practices
- Discuss and share successful experiences, not future plans
- Establishing mechanisms for countries to share successes
 - in published literature
 - at meetings
 - in peer-to-peer contact
- Transition from "can HEARTS be implemented" to "how much will it cost to implement HEARTS in my country?"